

City of Pasadena

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RISK MANAGEMENT DEPARTMENT
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Director Operations
P.S.R. Corporation
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Referencing: PSR imprinted biomechanics safety
Pasadena Water and Power Utilities,

I want to thank you and your PSR associates for last year presenting an outstanding safety training program for our Water, Construction, Electrical Overhead, Underground, and Power Plant personnel. The water and power utility is not only one of the oldest but largest municipal utility in California.

Along with establishing a new methodology for preventing musculoskeletal injuries such as backs and shoulders, the rescue extrications from the vaults were widely considered a 'cut above' anything ever practiced. We also greatly appreciate the comprehensive hazard evaluation that you conducted before initiating training and the excellent documentation afterwards. In the light of SB198 requirements, the evaluation was timely and was seen by Water and Power Management as an added benefit of utilizing PSR as a **sole source** provider.

The good news is that since the PSR critical body response training, **the Department of Water and Power has not had a documented back injury**. According to field personnel, the program was excellent and it has significantly enhanced the safety program's credibility.

I look forward to reporting our results to you in the future and I'm planning on having you return to train other City personnel.

Sincerely,

Carlos L. Rodriguez
Safety Officer

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