

CITY OF OAKLAND



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Fire Department

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PSR® Corporation
Attn: Operations
P.O. Box A
Corte Madera, CA 04976

February 5, 2005

Dear PSR® Corporation:

On behalf of the Oakland Fire Department, I would like to express my deep appreciation to you and the PSR® Corporation for the valuable training you have provided to our organization. Our department is over 400 members and we have received positive response from many of them, most notable was those from our veteran employees. This training and information apparently has and will continue to reduce the amount of back injuries our members suffer.

Your commitment, dedication, and professionalism are admirable. In fact, the entire experience and interaction with all the trainers was a pleasant one. Our department is pleased with your performance and look forward to working with you and your organization in the future.

2002 Update (18 months after completion: loss days reduced by 1000 (from previous years, equivalent to \$1,000,000 in immediate cost savings) plus significant reductions in musculoskeletal injuries and severity.

Union President Local 55: "as good a training as I have experienced in 29 years in the fire service"

Sincerely,

BC Tyehimba Peyton
Director of Training

